



# We're still here to help

Our outreaches and offices are closed for face to face contact at this time, in line with Government guidelines. However, you can still contact us by phone or on-line

**citizens  
advice**

**Staffordshire  
South West**

## general advice

National Adviceline **03444 111 444**  
or for self help, email or chat on-line  
[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

## consumer advice

**0808 223 1133** or chat on-line at  
[www.citizensadvice.org.uk/consumer](http://www.citizensadvice.org.uk/consumer)

## advice about on-line scams

**0808 250 5050** or chat on-line at  
[www.citizensadvice.org.uk/consumer/scams](http://www.citizensadvice.org.uk/consumer/scams)

## help to claim Universal Credit

**0800 144 8 444** or visit  
[www.citizensadvice.org.uk/universalcredit](http://www.citizensadvice.org.uk/universalcredit)

## Pension wise

Call **0800 138 3944** or visit [www.pensionwise.gov.uk](http://www.pensionwise.gov.uk)

## Staffordshire Victims Gateway

If you have been a victim of crime call the local  
**SVG Helpline 0330 0881339**